

County of Los Angeles
DEPARTMENT OF PUBLIC SOCIAL SERVICES

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BRYCE YOKOMIZO
Director

LISA NUÑEZ
Chief Deputy



Board of Supervisors:

GLORIA MOLINA
First District

YVONNE B. BURKE
Second District

ZEV YAROSLAVSKY
Third District

DON K. JABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

May 31, 2006

TO: Each Supervisor

FROM: Bryce Yokomizo, Director

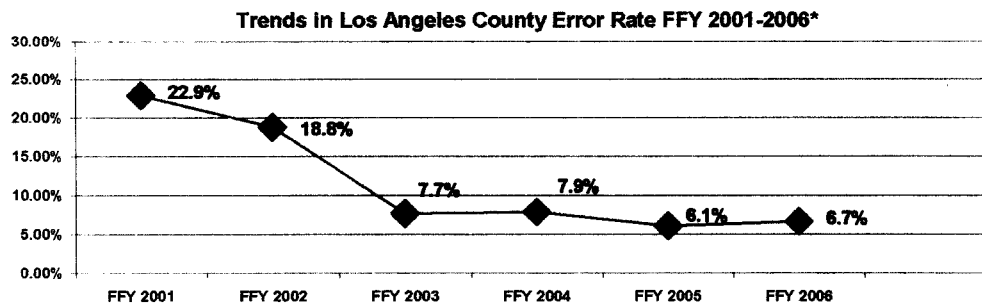
**SUBJECT: BOARD OF SUPERVISORS MOTION: L.A. COUNTY FOOD STAMP
ERROR RATE PROGRESS REPORT
(BOARD ORDER #38 – APRIL 24, 2001)**

This is to provide your Board with a quarterly progress report on the Los Angeles County Food Stamp error rate for Federal Fiscal Year (FFY) 2006. Representatives from the Chief Administrative Office (CAO) have reviewed and concur with the information in this report. Representatives from the Auditor-Controller have reviewed and agree with the FFY 2006 QC Error Rate data included in the Error Rate section of this report.

ERROR RATE

The Department's Quality Control (QC) error rate for Federal Fiscal Year (FFY) 2005 (October 2004 through September 2005), is 6.09% or 6.1%, as indicated in the chart below. However, the final results for FFY 2005 are still subject to Federal validation and adjustment, and the final results may not be known until June 2006.

The Department's very preliminary error rate for the first three months of FFY 2006 (October 2005 through December 2005) is 6.67%. These results show a slight increase in the error rate from the prior fiscal year. Nevertheless, Food Stamp payment accuracy remains a top priority in the Department.



Sources: State Quality Control System Reports
* Preliminary

DPSS continues to monitor internal payment accuracy through audits in each district office. Each office is ranked based on these audits (see attachment). District managers are held accountable for their error rate performance, and this has contributed to improved payment accuracy.

NEW INITIATIVES UNDERWAY

Our Department continues to aggressively pursue corrective action measures to ensure further improvement in the Food Stamp error rate. Corrective actions in progress include the following:

- Identify cases with potential QC errors through specialized LEADER alerts.
- Enhance LEADER interface to automate manual procedures for district staff.
- Develop a reference calendar to remind participants on how to report pay frequency.
- Implement a Standardized Supervisory Case Review with a focus on QC error-prone areas.

FOOD STAMP SANCTION/REINVESTMENT

In my memo to your Board dated January 11, 2006, I reported that our Computer-Assisted Scanning and Tracking (CAST) System was selected as the activity from Los Angeles County for the State's FFY 2003 Reinvestment Plan to the United States Department of Agriculture-Food and Nutrition Service (FNS). At that time, we were awaiting the final decision from FNS on the official FFY 2003 Reinvestment Projects for California. Our Department has been informed that FNS did not approve the CAST Project as it had been initiated prior to submission of the Reinvestment Plan. However, the State is continuing its pursuit to obtain approval for CAST as Reinvestment for FFY 2003. In the interim, the Department is currently assessing other project areas and will keep your Board apprised on the status and progress.

I will continue to keep your Board advised with quarterly reports on the Food Stamp error rate.

BY:ps

Attachment

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors
Auditor-Controller

LOS ANGELES COUNTY DEPARTMENT OF PUBLIC SOCIAL SERVICES
Research, Evaluation and Quality Assurance Division
Quality Assurance Program Review
Agency Only Food Stamp Payment Error Rates by District

FFY 2006****

October 2005	November 2005	December 2005	Oct. 2005- Dec. 2005	Position
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**GR SPECIALIZED
DISTRICTS**

South Special	0.32%	0.00%	0.00%	0.10%	1
Civic Center	0.52%	0.00%	0.00%	0.18%	2
Wilshire Special	0.00%	0.00%	4.36%	1.47%	3
Metro Special	2.28%	1.67%	0.60%	1.50%	4
Southwest Special	***	1.44%	1.75%	1.59%	5
Rancho Park	3.68%	1.40%	0.74%	1.91%	6

ALL OTHER DISTRICTS

Paramount	0.16%	0.66%	0.00%	0.28%	1
Florence	1.11%	0.00%	0.24%	0.48%	2
Lincoln Heights	0.32%	1.72%	2.21%	1.43%	3
San Gabriel Valley	0.85%	3.19%	0.56%	1.52%	4
Norwalk	1.50%	0.49%	3.07%	1.70%	5
Metro Family	1.93%	1.82%	2.27%	2.02%	6
Glendale	2.29%	4.57%	0.29%	2.33%	7
El Monte	2.06%	2.19%	3.16%	2.46%	8
Belvedere	3.95%	0.83%	2.74%	2.50%	9
West Valley*	0.72%	3.56%	3.24%	2.54%	10
Lancaster	2.64%	1.01%	4.11%	2.55%	11
South Family	2.00%	3.51%	2.18%	2.56%	12
South Central	2.65%	1.98%	3.14%	2.57%	13
Cudahy	2.99%	3.30%	1.90%	2.75%	14
Compton	3.51%	2.49%	2.63%	2.88%	15
Metro North	1.12%	4.58%	2.93%	2.95%	16
Metro East	1.60%	4.77%	2.56%	2.98%	17
East Valley*	3.93%	1.64%	4.45%	3.34%	18
Southwest Family	2.55%	2.60%	5.30%	3.48%	19
Exposition Park	6.37%	3.15%	1.50%	3.56%**	20
Pomona	2.51%	2.71%	5.75%	3.56%**	20
Pasadena	3.95%	1.42%	7.59%	4.20%	21
West Los Angeles	7.17%	4.77%	1.68%	4.59%	22

Total	2.38%	2.31%	2.59%	2.43%
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* Includes Branch Office

** Districts with the same error rate are listed in alphabetical order

*** Southwest Special District was exempt from the October 2005 QA audit due to its move

**** Preliminary - Second-level disagreements pending